

# Service Requesting and Approval Routing



**MPulse Means Easy Administration™**

## Streamline Requesting, Accelerate Approvals

Do some maintenance requests require manager approval due to spending thresholds or policy guidelines? Need an easy way to weed out frivolous requests from higher priorities? Want to get HVAC requests to your HVAC technicians and electrical requests to your electricians?

MPulse has the solution. **MPulse Service Requesting and Approval Routing simplifies the maintenance request approval process, eliminating delay, and saving you time and money.**

### Easy, Powerful, Automatic

MPulse Service Requesting and Approval Routing is a full-featured approval system that automatically filters maintenance requests based on your predetermined criteria. It then quickly routes them to the appropriate people for review and approval.

Service Requesting and Approval Routing is easy to configure and provides the powerful features you need to do your job...

- Directs maintenance requests to the approvers you designate
- Lets approvers take action, append notes, and make comments on requests
- Provides email notification of approval status
- Gives easy access to approval status and comments
- Includes multiple custom filters, fields, and options
- Saves a permanent record of request approval details



### Simplifies Your Life, Saving Time and Money

MPulse **Service Requesting and Approval Routing** is designed to make your life easier...

- Eliminates paper-based approvals
- Prevents delays with automatic routing
- Simplifies request administration for multi-facility managers
- Promotes efficient communication between requesters, approvers, and maintenance technicians
- Focuses your efforts and dollars on the right requests
- Provides a clear audit trail for rock-solid compliance tracking

**Be confident that your department's projects are being seen, verified, and approved by the right people at the right time.**

**MPulse Service Requesting and Approval Routing makes complicated approval routing a thing of the past.**



Microsoft Partner

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