Software Editions

MPulse SOFTWARE, INC.

MPulse Means Industrial Grade™

MPulse Software doesn't sell "basic" maintenance management software, because we know that even smaller organizations need robust software to manage the increasingly complex demands of modern maintenance management. Whether you choose Professional Edition, Advanced Edition, or Enterprise Edition, you'll get a fast, full-featured CMMS solution at highly competitive pricing.

MPulse Professional

- Powerful work order management, preventive maintenance, and service requesting features make up the core toolkit for professional maintenance managers and technicians to get stuff done.

  MPulse Professional edition provides all these tools combined with powerful inventory tracking, calendar and labor management, vendor management, reporting, and dashboards. Like all MPulse editions, it works on desktops, laptops, tablets, and smartphones. Global search navigation provides easy access to any record.

MPulse Advanced

- MPulse Advanced Edition takes the capabilities of MPulse Professional to the next level.

  - Advanced Customization features give you maximum flexibility to customize MPulse to your organization's needs, with custom fields and forms, and much more.

  - Asset Lifecycle Tracking helps you keep tabs on all your assets' important financial metrics, warranties, and dates.

  - Inventory Shopping Cart and Purchase Requisitions make MPulse's inventory features even more powerful and easy to use.

MPulse Enterprise

- MPulse Enterprise Edition builds on the extensive capabilities of MPulse Advanced, providing all the features necessary to run large maintenance teams at even the most complex, geographically dispersed operations.

  Numerous Fortune 500 companies depend on MPulse Enterprise to get real-time visibility of their critical equipment and facilities, and to keep important assets running and available. Enterprise adds DataLink Integration Adapter to make integration with assets, databases, and ERP systems fast, reliable, and easy.

  This edition also includes Single Sign-On to make identity management and system access a snap. And our latest innovation in personnel scheduling and job assignment, MPulse Resource Leveling, provides an intuitive, calendar-based scheduling interface that matches open work orders to available employees with the right skills to get the job done. Great for even the largest maintenance teams of dozens or even hundreds of employees.

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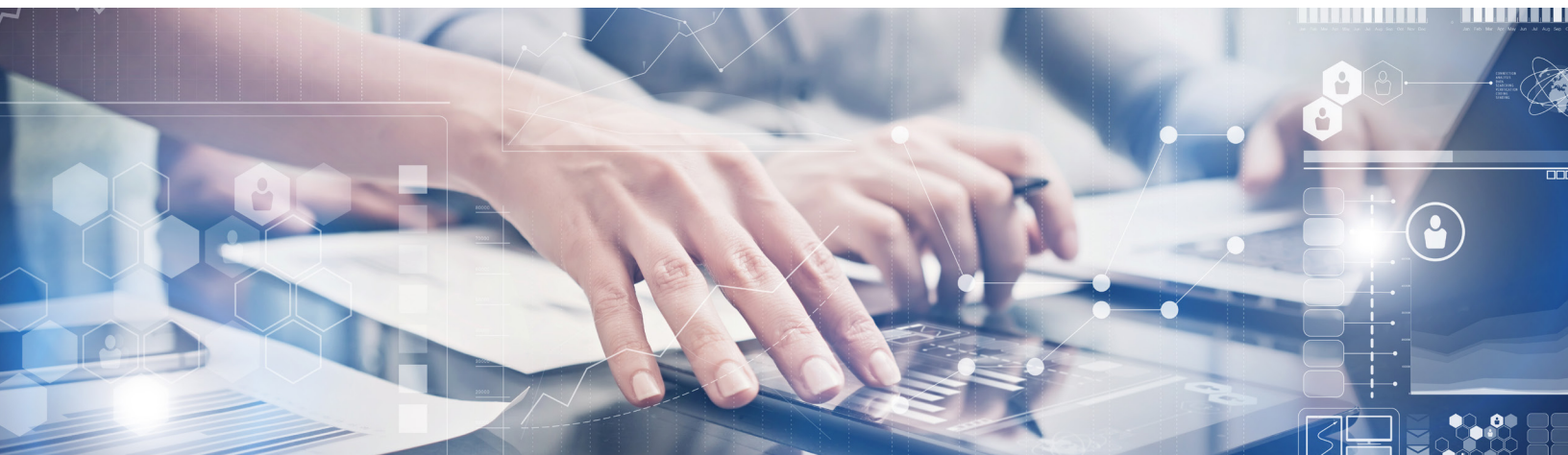## MPulse Means Powerful Software™

For over two decades, MPulse has provided maintenance tracking, scheduling, and reporting software to companies large and small, in virtually every industry. We know the challenges you face, and we provide the tools to help you face them.

EDITION	PROFESSIONAL	ADVANCED	ENTERPRISE
Starting # of Concurrent Users*	3	3	3
Infinity Tier Users**	Unlimited		
Service Requester Licenses	Unlimited		
Asset Types	All Asset Types: Equipment | Buildings | Grounds | Rooms | Vehicles		
Professional SSAE16-Certified Hosting	Included		
Software Updates	Included		
Technical Support	Included		
On-Demand Training	Included		
Support Portal	Included		

*Standard packages start with 3 users. Scale easily in the future by adding more as your team grows. All users are concurrent, so you can cover 3 shifts with only one user. Annual billing, license purchase price. SaaS pricing available.

**MPulse Infinity Tier provides unlimited users for your entire organization. Never worry again about needing to add more users.

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Features

Whether you run a small maintenance shop or manage maintenance for a large enterprise, MPulse has the features to make your organization more productive and profitable.

FEATURE	PROFESSIONAL	ADVANCED	ENTERPRISE	DESCRIPTION
Asset Management	●	●	●	Easily add and organize your assets to fit the way you manage them. Import/export easily to Excel or CSV. Includes all asset types.
Work Order Management	●	●	●	Create, track, and manage work assignments, instructions, task lists, and work status. Includes timesheets.
Preventive Maintenance	●	●	●	Schedule and track planned maintenance by time or meter. Get notified or automatically trigger work orders.
Service Requesting with Approval Routing	●	●	●	Receive inbound service requests from an unlimited number of requesters. Route them easily to the right technicians, managers, and departments for approval, assignment, and completion.
Calendar Management	●	●	●	Manage work orders and personnel intuitively, in real time. If you can use Google Calendars, you can use MPulse.
Dashboard	●	●	●	Customize your home screen dashboard to put the metrics that matter most to you front and center.
Reporting	●	●	●	Select from over 300 pre-configured text and graphical reports, or easily build your own in the MPulse Report Builder.
Parts & Supplies Inventory Management	●	●	●	Track and report on consumption of maintenance and repair parts and supplies. Get real-time visibility of parts and supplies inventory, and manage stocking and reorder levels.
Labor Resource Management	●	●	●	Create and manage employee and vendor records to track contact information, skills, certifications, labor costs, work history, and much more.
Media Management	●	●	●	Easily attach videos, pictures, and documents to any record. Access and view them without having to leave MPulse.

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FEATURE	PROFESSIONAL	ADVANCED	ENTERPRISE	DESCRIPTION
Tablet and Smartphone Compatibility	●	●	●	Use MPulse on virtually any device. Adaptive interface works on desktops and laptops, as well as Apple, Android, and other popular smartphones and tablets.
Barcode Scanning	●	●	●	Scan barcodes using your smartphone or any barcode scanner.
Global Search Navigation	●	●	●	Quickly search your entire MPulse database from a single search field to find any record.
DataLink Import/ Export Tool	●	●	●	Easily connect with any database, spreadsheet, web service, or flat file (.txt or .csv) to import or export data to or from MPulse. (Limited to one data set at a time and manual triggers only. No scheduling.)
Notifications	●	●	●	Easily configure notifications to alert users to events, work assignments, or status updates. Alert users in MPulse or via email or text messaging.
Key and Lock Management	●	●	●	Keep track of all your physical keys and locks. Have clear records of who has access to what when.
Customization	●	●	●	Add up to four custom fields, display in multiple languages, modify display colors, and develop custom list layouts. Add your logos and branding to MPulse.
Advanced Customization	N/A	●	●	Easily customize language, themes, list layouts, form layouts, nesting, and prompts.
Asset Lifecycle Tracking	N/A	●	●	Keep track of important financial and lifecycle information on your valuable assets. Track purchase and warranty dates, expected lifetime, acquisition and replacement costs, and much more. Group asset costs into cost centers to intuitively group costs by department, type, or location.
Asset Status Board	N/A	●	●	Monitor all your assets on a single screen with simple green-red-yellow status indicators. Group them into work cells or production groups with drill-down capability to quickly show you which critical failures are stopping production.
Condition-Based Maintenance	N/A	●	●	Track conditions on buildings, machinery, and vehicles. Trigger work orders and alerts based on meter and gauge values. Unlimited condition meters per asset.

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Inventory Shopping Cart	N/A	●	●	Check parts and supplies into and out of inventory using an online shopping cart.
Purchase Requisitions	N/A	●	●	Create purchase requisitions to order parts and supplies from vendors.
Role-Based Access Control	N/A	●	●	Control down to the field level who has access to specific information in your database. Improves security and simplifies the user experience by only displaying relevant information to each user type.
DataLink Integration Adapter	N/A	N/A	●	Push and pull information from any data source or database, including your company's enterprise software (ERP) and accounting systems. Create and manage unlimited connections and automate them to synchronize based on schedules or data-change triggers.
Personnel Qualification Tracking	N/A	N/A	●	Track employee skills, qualifications, and certifications by level and type.
Resource Leveling	N/A	N/A	●	Easily assign available workers to open tasks/work orders on an hourly or daily basis.
Single Sign-on (SSO)	N/A	N/A	●	Use your company's active directory and SAML to control user access to the MPulse application. No need to manage usernames and passwords inside of MPulse. Works with Okta SSO too.

MPulse Means Maintenance Success™

To thousands of customers around the world, MPulse Means Maintenance Success. Founded in 1995, MPulse is now part of the JDM Technology Group. MPulse is a provider of maintenance management software developed by experts in maintenance, repair, and operations (MRO) and facility management. Their world-class solutions provide reliable scheduling, tracking, and reporting tools for equipment and facilities maintenance organizations. MPulse serves more than 2,500 customers in 24 countries and maintains offices in Delaware, Indiana, Oregon, Pennsylvania, Rhode Island, and Texas.

MPulse's mission is to make maintenance operations more productive and more efficient, whatever their size. Current clients range from small maintenance shops in public schools, restaurants, and retail outlets to large maintenance departments in global enterprises like General Dynamics, Toyota Boshoku, Siemens, and Verizon. With their fast and easy-to-use CMMS software, the company's customers reduce maintenance expenses, minimize downtime, extend equipment life, and boost productivity throughout their organizations.

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